

From Information Seeking to Empowerment: Using Large Language Model Chatbot in Supporting Wheelchair Life in Low Resource Settings



About

This study explores access to assistive technologies (AT) in low- and middle-income countries, focusing on Nepal. AT access varies globally; 64% in high-income, 33% in middle-income, and just 11% in low-income countries. Globalisation has worsen this gap by fostering monopolies that limit local innovation and repairs.

Findings

This study used a collaborative approach to address the specific needs of individuals with disabilities in Nepal. **We found the following.**

- **Unmet demand:** In Nepal, official estimates suggest that 2.2% of the population lives with a disability; however, the actual figure is likely higher, indicating a substantial unmet need for AT and rehabilitation services.
- **Local initiatives:** Various organisations in Nepal are actively addressing challenges to deliver AT solutions tailored to local needs.
- **Collaborative efforts:** The project exemplifies the importance of combining global and local expertise to create impactful and sustainable AT solutions.



Empowering local communities reduces dependence on global monopolies, making solutions more accessible, affordable, and sustainability.

The AT2030 project's work in Nepal demonstrates that collaborative, locally-driven initiatives can significantly improve access to assistive technologies in low-resource settings.

